![gls Golden Lab Software]

Customer Success Story

TSAworld

ShipSuite by GLS

TSAworld expedites shipping with *ShipSuite*

TSAworld is a wholesale distributer of office machine repair parts. It provides these parts and technical support to office machine technicians across North America.   TSAworld designs and offers specialized kits to address specific machine performance issues, which reduce repair times.   Shipping is a big part of their business and they needed a shipping solution that could make this process more efficient, accurate, and provide cost-savings.   ShipSuite was the right choice.

Time Saver for staff and customers

The ShipSuite application provides a seamless integration between TSAworld's Sage Pro ERP application and UPS WorldShip and FedEx Ship Manager. This integration has reduced shipping costs and errors and has sped up their entire shipping process.   Now, over 90% of TSAworld's orders are shipped the same day the order is placed. TSAworld's customers also benefit from the package tracking information that ShipSuite provides to them.

ShipSuite for ProSeries has been a great addition to our list of add-on features that we are using to manage our business (we ship over 100 boxes each day). About 12 years ago I licensed another shipping solution and used it for about 2 years. I was so frustrated with problems with that product that I looked for another solution. We began using ShipSuite around the time when it was first introduced. We have been very happy using the product. It saves a significant amount of time for my staff and for our customers." —James Duckworth *TSA World, Inc.* www.tsaworld.com

About GLS

Golden Lab Software, Inc. is a company of ERP specialist. We are headquartered near Atlanta, GA and serve companies throughout the United States. Founded in 1999, we have implemented hundreds of systems in a variety of industries such as manufacturing, distribution, service, and insurance.

Customer
TSAworld, Inc.

Industry
Distribution/Manufacturing

Location
Norcross, GA

Number of Locations
One

System
ShipSuite

Challenge
Needed ease-of-use shipping solution

Solution
ShipSuite provided a shipping system that reduced shipping costs and shipping errors.