

## **Customer Success Story**

SAGE Pro ERP

### A Matter of National Security

Poultry Diagnostic and Research Center (PDRC) of the University of Georgia provides diagnostic and consultative services to the commercial poultry industry in the U.S. and throughout the world. They are on the front line of protecting our food supply and thus coordinate their efforts with the Department of Homeland Security. PDRC needed to track payments from poultry producers and track diagnostic results from lab tests quickly and accurately. Sage Pro ERP and GLS LabTrak were the right solutions at the right price.

#### A Seamless Solution

The PDRC of UGA needed a system that allowed them to track new cases and report lab results once tests were completed. This system also needed to allow them to bill the poultry producers for the tests that were performed.

PDRC asked GLS to help them review their options. It was determined that Sage Pro ERP was the right billing and accounting solution. This determination was based upon the fact that Sage Pro ERP had a good reputation, competitive price, and was an open source system which allowed for greater flexibility and customization.

For the lab tracking system, no existing system could be found that did most of the functions that PDRC needed. Therefore, PDRC decided to go with a custom system. Working together, PDRC and GLS designed and developed a new system called LabTrak. The LabTrak system was seamlessly integrated into the Sage Pro ERP system as a module.

The combination of Sage Pro ERP and the LabTrak system has greatly improved the efficiency of the PDRC. Data now flows from accession to billing with the push of a button. Historical data stored in LabTrak is used for determining trends and cycles in our nation's food supply.

#### **About GLS**

Golden Lab Software, Inc. is a company of ERP specialist. We are headquartered near Atlanta, GA and serve companies throughout the United States. Founded in 1999, we have implemented hundreds of systems in a variety of industries such as manufacturing, distribution, service, and insurance.

# Customer University of Georgia Poultry Diagnostic and Research Center

# Industry

**Commercial Poultry Industry** 

Location Athens, GA

System
SAGE Pro ERP